



ITIL® (VERSION 5)

The world's leading framework for IT service management. Drive efficiency, improve services and deliver value.

Key Offerings

- ITIL® 5 Foundation
- ITIL® 5 Managing Professional
- ITIL® 5 Strategic Leader
- ITIL® 5 Practice Manager
- ITIL® 5 Extension Modules



PRINCE2®

The project management method of choice for millions. Manage projects effectively, from start to finish.

Key Offerings

- PRINCE2 Project management
- PRINCE2 Agile
- PRINCE2 Programme Management
- PRINCE2 Portfolio Management
- PRINCE2 Risk Management
- PRINCE2 Project, Programme, Portfolio Office Management



DEVOPS INSTITUTE®

Accelerate your DevOps journey. Build skills, improve collaboration and deliver better outcomes.

Key Offerings

- DevOps
- Site Reliability Engineering (SRE)
- DevSecOps
- AIOps
- Continuous Testing
- Value Stream Management (VSM)
- Data Science



Globally recognized and benchmarked against international standards



High-quality certifications that validate skills and drive career growth



Practical frameworks designed for real-world success



Trusted by individuals and organizations in 200+ countries



ITIL® CERTIFICATION OVERVIEW



ITIL® (VERSION 5) CERTIFICATION OVERVIEW

Three paths. One framework. Choose the path that fits your role and ambition.

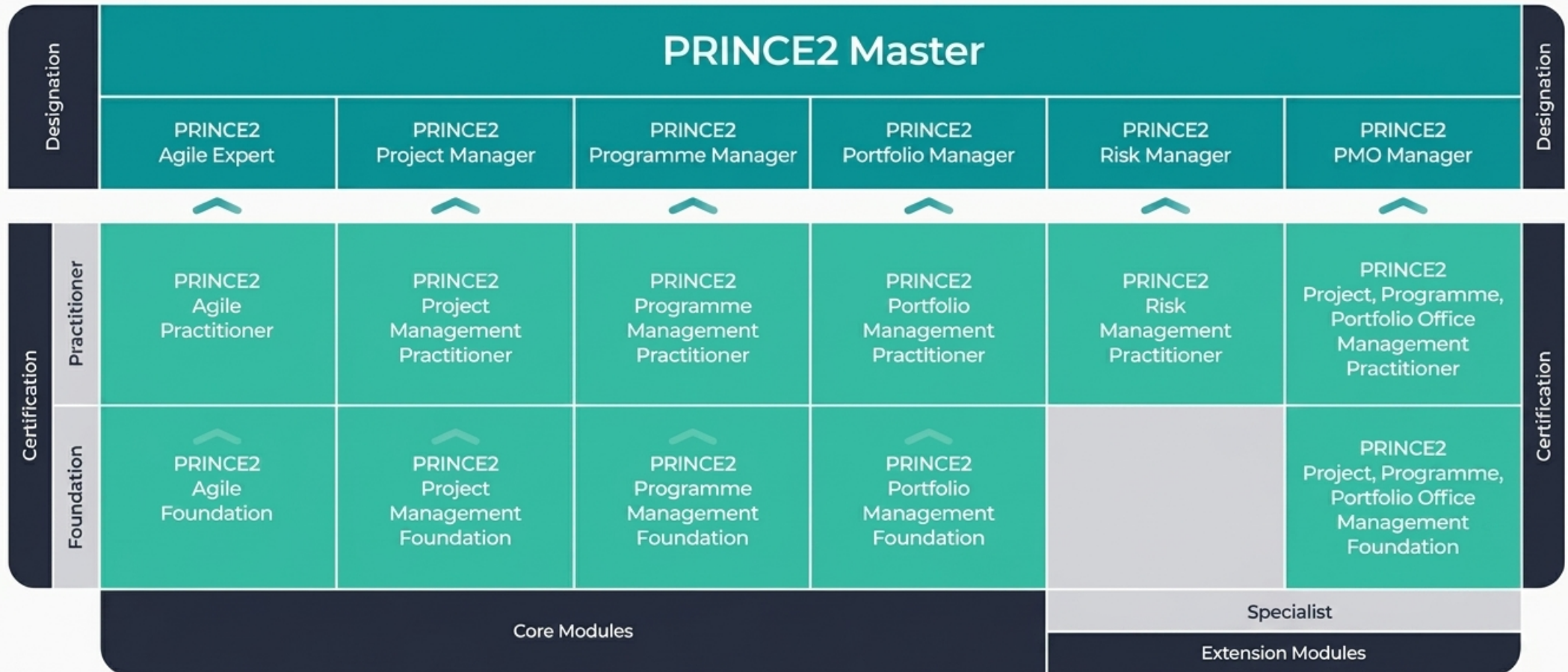
	 PRACTICE MANAGER How work gets done	 MANAGING PROFESSIONAL How to run successful teams	 STRATEGIC LEADER Why and what is next
 FOCUS	Focuses on specific IT service management practices and how to apply them effectively.	Focuses on managing teams, workflows and projects to deliver great IT-enabled services.	Focuses on strategy, governance and continual improvement at an organizational level.
 IDEAL FOR	IT practitioners and specialists who work within ITSM teams.	Team leaders, managers and those responsible for delivering IT-enabled services and projects.	Senior managers, directors and executives shaping IT and business strategy.
 KEY OBJECTIVE	Build practical skills in key ITSM practices and apply them.	Lead, manage and integrate work across teams and value streams.	Drive organizational direction, governance and value creation.
 CORE EXAMS	- ITIL Foundation - ITIL Monitor, Support and Fulfill - ITIL Plan, Implement and Control - ITIL Collaborate, Assure and Improve - ITIL Transformation Award: ITIL® (Version 5) Practice Manager	- ITIL Foundation - ITIL Product - ITIL Service - ITIL Experience - ITIL Transformation Award: ITIL® (Version 5) Managing Professional	- ITIL Foundation - ITIL Strategy - ITIL Transformation Award: ITIL® (Version 5) Strategic Leader
 OUTCOMES	 Stronger practice capability, improved quality and efficiency in day-to-day work.	 Effective team leadership, better collaboration and consistent delivery of value.	 Informed strategic decisions, strong governance and sustained organizational improvement.
 CAREER IMPACT	 Grow your expertise and become the go-to specialist in your practice area.	 Step into leadership roles and deliver greater business impact through your teams.	 Shape the future of IT and the business. Lead transformation and drive long-term success.
 ONE FRAMEWORK. FLEXIBLE PATHS. You can explore one path at a time or combine learning across paths to suit your goals.	 PRACTICAL & RELEVANT Real-world skills you can apply immediately.	 GLOBALLY RECOGNIZED Trusted by organizations worldwide.	 FUTURE-READY Built to help you lead change and grow your career.



ACCREDITED
TRAINING ORGANISATION

by PeopleCert

PRINCE2[®] CERTIFICATION OVERVIEW



PRINCE2® CERTIFICATION OVERVIEW

Different roles. Complementary skills. Greater success.

	 PRINCE2® AGILE EXPERT	 PRINCE2® PROJECT MANAGER	 PRINCE2® PROGRAMME MANAGER	 PRINCE2® PORTFOLIO MANAGER	 PRINCE2® RISK MANAGER	 PRINCE2® PMO MANAGER
 FOCUS	Applying PRINCE2 principles in agile environments.	Leading and managing individual projects.	Managing a group of related projects.	Managing a portfolio of programmes and projects.	Managing uncertainty and minimising threats.	Establishing and leading a PMO function.
 PRIMARY RESPONSIBILITY	Enable effective collaboration between PRINCE2 and agile teams and ensure governance is maintained.	Plan, delegate, monitor and deliver projects on time, within scope and budget.	Coordinate, align and oversee multiple projects to deliver strategic outcomes and realise benefits.	Prioritise, balance and invest in the right work to achieve organisational strategy.	Identify, assess and control risks to maximise the chances of success.	Design, implement and run PMO services, standards and governance.
 BEST FOR	Agile practitioners, scrum masters, team leads, project managers working in agile contexts.	Project managers or aspiring project managers responsible for the day-to-day delivery of projects.	Programme managers responsible for achieving change across related projects and teams.	Portfolio managers and senior leaders responsible for investment decisions and value optimisation.	Risk managers, project professionals, and anyone responsible for risk management.	PMO managers or leaders responsible for building and improving PMO capability and value.
 KEY OBJECTIVE	Tailor and integrate PRINCE2 with agile methods to deliver successful outcomes.	Deliver a single project that meets business objectives and benefits.	Deliver a programme of work that achieves strategic business change.	Ensure the portfolio delivers maximum value and aligns with strategy.	Embed effective risk management into projects, programmes and portfolios.	Enable consistent, efficient and effective delivery across the organisation.
 KEY CONTRIBUTION TO ORGANISATION	Increased agility with governance and control.	Successful delivery of projects and defined benefits.	Realisation of benefits and strategic outcomes across projects.	Optimised investment and long-term value for the organisation.	Reduced risk exposure and increased likelihood of success.	Improved delivery maturity, governance and resource optimisation.
 TYPICAL STAKEHOLDERS	Project teams, Product Owners, Project Managers, Scrum Masters, Change Board.	Project Board, Team Manager, Team, Suppliers, Business Stakeholders.	Programme Board, Project Managers, Senior Management, Business Stakeholders.	Portfolio Board, Executives, Finance, Programme Managers, PMO.	Project/Programme Teams, Risk Owners, Senior Management.	PMO Team, Project Managers, Senior Management, Business Units.
 PRINCE2® CERTIFICATION	PRINCE2® Agile® (Foundation & Practitioner)	PRINCE2® Project Management	PRINCE2® Programme Management	PRINCE2® Portfolio Management	PRINCE2® Risk Management	PRINCE2® PMO Management

WORKING TOGETHER FOR BETTER RESULTS



Aligned roles ensure everyone works towards the same goals.



Clear responsibilities reduce duplication and improve decision-making.



Better collaboration across projects, programmes and the portfolio.



Optimised resources and investment deliver more value.



Effective risk management protects outcomes and reputation.



Stronger governance and PMO support drive consistent success.

Each role adds unique value. Together, they create the right environment for successful change and lasting impact.